

the power
to perform



As part of the
Integ Group, C4
enjoys the financial
strength of ASX Top
300 company,
UXC Limited.

C4 provides Australian organisations with a new choice in designing, procuring, implementing and supporting Cisco-based ICT solutions. From professional services to procurement, C4 has the breadth and depth of capability to ensure quality customer outcomes in a low risk environment.

Professional services capability sits at the core of C4's market offer and value.

With a complementary portfolio of services, support and technology solutions based around Cisco and Cisco-approved technologies, C4 has broad and deep capability and experience around IP communications, security, switching & routing and wireless voice and data networks. This means quality client outcomes and low risk client investments.

Technical expertise extends to the provision of network consulting, design and professional services, 24 x 7 support, a range of managed services and project management & implementation services. To ensure quality outcomes for clients, C4 maintains a high ratio of Cisco Certified Internetwork Experts (CCIEs), the highest-level of Cisco qualification. As part of the Integ Group, 24 x 7 support and managed services are ITIL aligned, and can be provided nationally by engineering teams in six capital cities.

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Support, during all phases of product lifecycle, is provided through C4 Enterprise Support Services.

core competencies

C4's core competencies include all aspects of LAN/WAN data networking, including IP voice networks, multi-media (data, plus converged voice and video) and telecommunications carrier transmission services.

With consulting, audit, planning, design, implementation, project management, network analysis, troubleshooting and business ROI analysis, C4 skills and experiences encompass:

- Redundant and High Availability architectures
- WAN technologies – e.g. ATM, Frame Relay, xDSL, cable, ISDN, VPN, Ethernet, Wireless
- LAN Technologies – e.g. The 'Ethernets' including Fast, Giga, 10Giga, and copper, fibre, wired and wireless
- ICT security – e.g. Firewalls, Intrusion Detection Systems, Content Filtering, Advanced Authentication Vulnerability & Penetration Testing, Security Policy and Risk Analysis
- Content Delivery Networking
- Internet connectivity technologies – e.g. BGP
- Remote dial and VPN
- IP Telephony and converged networks
- Network Management and support

professional services

High quality professional services are an important element in C4's service to clients. Services include strategic consulting, business planning and return on investment analysis as well as a range of specific services:

- C4 Scorecard
- C4 Blueprint
- C4 Reveal
- C4 Project
- C4 View

delivery of systems & solutions

C4's networking solutions are designed using products from Cisco Systems and Cisco-approved partners. Systems can be provided as a solution, with implementation services, equipment configurations, proof of concept testing, equipment build, pilot implementation, full implementation, acceptance testing and project management. C4 utilises a robust project management methodology for all projects.

c4 procure

With fast turn-around times for clients wanting to source Cisco product and services, C4 Procure is a streamlined procurement process. C4 Procure offers value to clients – one person provides:

- Information on Cisco products and C4 services
- Quotations
- Product procurement at competitive rates
- Logistics and communication

support

With engineering teams across Australia, coordinated by a centralised service desk, iService, C4 support is aligned to ITIL best practice.

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- C4 Advanced Support – 24 x 7 managed service standard
- C4 Premium – managed service with enhanced SLAs and reporting
- C4 Maintain – equipment maintenance

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